#### **Terms and Conditions**

**Effective Date:** 30.06.2025 **Last Updated:** 30.06.2025

Welcome to the official website and mobile application of **Mission Gyan**. Your access and use of this site and application (collectively, the "Platform") are subject to the following Terms and Conditions ("Terms"). By using this Platform, you agree to comply with and be bound by these Terms from your first use.

#### 1. Acceptance of Terms

- 1.1 Your use of this Platform constitutes your acceptance of these Terms and Conditions from the date of first use.
- 1.2 Mission Gyan reserves the right to modify or update these Terms at any time by posting changes online. Continued use of the Platform after such changes constitutes your acceptance of the modified Terms.

#### 2. Permitted Use

- 2.1 You agree to use the Platform only for lawful purposes, and in a way that does not infringe the rights, or restrict or inhibit the use and enjoyment of the Platform by any third party.
- 2.2 Any use of the Platform that causes damage to the Platform or impacts user access, or which is unlawful, illegal, fraudulent, or harmful, is strictly prohibited.

#### 3. Platform Disclaimer

- 3.1 The Platform and all materials, information, names, images, pictures, and logos relating to Mission Gyan are provided "as is," without any representation or endorsement and without any warranty of any kind—express or implied.
- 3.2 Mission Gyan is not liable for any damages, including without limitation indirect, consequential, or incidental damages, arising from or in connection with the use or loss of use of the Platform, whether in contract, negligence, or otherwise.

### 4. Availability and Technical Performance

- 4.1 Mission Gyan does not guarantee that Platform functions will be uninterrupted or error-free, that defects will be corrected, or that the Platform or the server that makes it available is free of viruses or bugs.
- 4.2 We do not guarantee full functionality, accuracy, or reliability of the materials or services offered.

# 5. Copyright and Intellectual Property

#### 5.1 Commercial Use

Commercial use or publication of any item displayed on the Platform is strictly prohibited without prior written authorization from Mission Gyan. Nothing contained herein shall be construed as granting any license or right to use any item displayed.

## 5.2 Personal Use

You may copy documents for **personal use only**, provided that:

- You retain all copyright and source indications
- You make no modifications to the documents
- The content is not republished or reproduced elsewhere

All rights are reserved. Permission to reproduce content beyond this scope must be obtained in writing from Mission Gyan.

#### 6. External Links and Third-Party Websites

6.1 Mission Gyan is not responsible for the content of external websites linked to or from this Platform.
6.2 Inclusion of a link does not imply endorsement by Mission Gyan. We accept no liability for any statements, information, products, or services found on third-party websites.

#### 7. Public Communications

Any communication or material you transmit to, or post in, any public area of the Platform (e.g., forums, comments, feedback forms) including data, questions, comments, or suggestions, will be treated as **non-confidential and non-proprietary**.

### 8. Cancellation and Refund Policy

#### 8.1 Transaction Decline

Mission Gyan shall not be liable for any loss or damage arising from the **decline of a transaction**, including declines due to limits set by the cardholder's bank or payment service provider.

### 8.2 No Refund Policy

Once a donation has been made for a specific cause, **no refund** shall be issued, and the designated purpose **cannot be changed**.

#### 8.3 Discretionary Review

In exceptional situations, refund requests may be reviewed on a **case-by-case basis** at the sole discretion of Mission Gyan. You may contact us immediately in case of an error or concern.

### 8.4 Tax Exemption

All donations are eligible for tax deductions under **Section 80G of the Income Tax Act, 1961**, subject to applicable rules and documentation.

### 9. Conflicting Terms

If any conflict arises between these general Terms and specific terms stated elsewhere on the Platform regarding particular material, the specific terms shall prevail.

### 10. Governing Law and Jurisdiction

These Terms and Conditions shall be governed by and interpreted in accordance with the laws of India. Any disputes shall be subject to the exclusive jurisdiction of the competent courts located in **Jaipur**, **Rajasthan**.

### 11. Contact Information

If you have any questions regarding these Terms or our services, please contact us:

### Mission Gyan

₩Email: <u>info@missiongyan.com</u> Phone: +91 8696607777

到 Website: www.missiongyan.com