## **Privacy Policy of Mission Gyan**

**Effective Date:** [30.06.2025] **Last Updated:** [30.06.2025]

Mission Gyan is committed to the ethical collection, retention, and use of information that you provide to us about yourself ("Personal Information") on our website <a href="https://www.missiongyan.com">www.missiongyan.com</a> ("Site") and our mobile application ("Platform").

Please read this Privacy Policy carefully. **YOUR USE OF THE PLATFORM CONSTITUTES YOUR CONSENT TO THE TERMS OF THIS PRIVACY POLICY**, including any amendments made from time to time. If you do not agree with this Policy, please discontinue use of our services.

# 1. Personal Information Collected

Your Personal Information may include, but is not limited to:

- Your full name
- · Your email address and mailing address
- Your phone number
- Your payment processing and donation details
- Other limited personal details voluntarily provided by you
- Any additional data as required by Mission Gyan for educational or administrative purposes

#### 2. Site Browsing and General Information Collection

- 1. You can browse the Site anonymously. You are not required to reveal any Personal Information to access general content. However, access to certain services—such as donation processing, class registration, or communication—may require you to provide Personal Information.
- 2. While browsing, our servers may automatically collect certain general information ("General Information"), including:
  - Date and time of your visit
  - o Referring website or URL (if you linked to us from another site)
  - Browser type and version
  - Your device and operating system
  - Visitor "hit" count (page views, click patterns, etc.)
- 3. This General Information does not identify you personally. Mission Gyan does not link General Information with your Personal Information.
- 4. General Information is used for statistical analysis, site performance, and user engagement tracking. Mission Gyan may share this non-personal data with partners, advisors, or analytics providers at its discretion.

#### 3. Use of Personal Information

Your Personal Information will be used for internal purposes only, including but not limited to:

- Sending communications such as updates, newsletters, annual reports, donation receipts, and thank-you emails
- Processing donations and issuing relevant receipts or certificates
- Maintaining a secure and confidential internal database of donors, volunteers, and students
- Responding to queries, requests, and support tickets
- Enhancing the performance and usability of our Site and Platform

#### 4. Disclosure of Personal Information

- 1. Access to your Personal Information is restricted to only those individuals or organizations authorized by Mission Gyan.
- 2. We may share limited Personal Information with trusted third-party service providers who perform essential functions on our behalf (such as donation processing, database management, or technical support), subject to strict confidentiality obligations.
- 3. We may also share information with affiliated organizations, partner NGOs, or collaborators associated with Mission Gyan. Such sharing will be limited to the extent necessary to deliver programs or enhance service efficiency.
- 4. Mission Gyan **retains ownership** of all such information and does not authorize any third party to use your data for their own purposes.
- Mission Gyan shall not be held responsible for misuse or unauthorized disclosure of your Personal Information by any third party who is not under our control or employment.
- 6. **Legal Disclosure:** We may disclose your Personal Information without prior notice if required by law, regulation, government inquiry, or to:
  - o Fulfill a legal obligation
  - o Enforce our policies or agreements
  - o Protect Mission Gyan, our Platform, our donors, or the general public
  - Respond to fraud or security threats

# 5. Data Security

- 1. Mission Gyan uses modern, secure systems and technologies to protect your Personal Information from unauthorized access, use, or disclosure.
- 2. However, no data transmission over the internet or any wireless network can be guaranteed to be completely secure. As such, while we strive to protect your information, we do not warrant or guarantee absolute security.

#### 6. Third-Party Links

The Site and Platform may contain links to third-party websites for your convenience. These websites operate independently and have their own privacy policies. Mission Gyan is **not responsible** for the content, privacy practices, or security of any linked third-party site. We advise you to review the privacy policies of any website you visit before providing any Personal Information.

# 7. Modifications to This Privacy Policy

Mission Gyan reserves the right to **add, modify, update, or delete** any terms of this Privacy Policy at its sole discretion and without prior notice. Any changes will be posted on this page. Your continued use of the Platform after such changes signifies your acceptance of the revised policy.

### 8. Communication and Queries

If we need to contact you regarding your data, privacy, or account, we may do so via email, telephone, or postal mail.

If you have any questions, concerns, or comments about this Privacy Policy or the treatment of your Personal Information, you may contact us at:

# Mission Gyan

Email: <a href="mailto:info@missiongyan.com">info@missiongyan.com</a>
Website: <a href="mailto:www.missiongyan.com">www.missiongyan.com</a>